

RISK MANAGEMENT SERVICES

Effective Risk Management

We create a partnership with our clients based on the principles of client-driven services and patient safety. Our risk management consultants are Hudson employees, providing insights and recommendations that are intended to improve the safety and insurability of their practices and institutions. Offerings include risk identification through self-assessment tools and client driven audits, on-site consultations, telephone and internet support, peer-to-peer education programs, regional seminars, staff training, and risk management resource materials including ECRI.

Our Healthcare Clients

We provide risk management services to a wide array of healthcare groups and professionals:

- Hospitals, from Critical Access Hospitals to Large Academic Centers
- Hospital Facilities, including Anti-Aging Clinics, Medical Spas, Weight Loss Clinics, Surgery Centers, Urgent Care, Diagnostic Imaging and Labs
- Physician Office Practices, from Single Practitioners to Multi-Specialty Group Practices
- Ambulatory / Outpatient Clinics and Services
- Healthcare Systems, including University-Affiliated, Not-for-Profit and For-Profit



Value-Added Services

Hudson Healthcare has expert personnel in the areas of healthcare, professional and general liability risk management who provide professional resources that assist and augment clients' internal programs. Together with our client, we will determine the types and quantity of services that are achievable within the policy year. Our service offerings include but are not limited to:

On-Site Risk Management Assessments

We provide assessments in high-risk, high-volume areas including obstetrics practices, emergency departments and physician group practices. Our review is department-specific and service-specific, meaning we will assess each department individually, then review services and contracts to determine policy and practice "disconnects."

Risk & Patient Safety Education Programs

We offer on-site educational programs and can customize training and educational activities to address specific topics identified by the client. Monthly webinar programs on topical issues and emerging healthcare trends are available via an enhanced and intuitive web-based portal that serves as a resource and repository for supporting documents, webinar archives and other reference materials. Additionally, our insureds are provided access to a variety of online risk quality and patient safety courses that address and promote optimal patient engagement and sound clinical outcomes.

Risk & Patient Safety Consultations

We offer 24/7 telephone risk management support. Every account is assigned a dedicated Risk Manager who is familiar with their client and can assist in solving the day-to-day liability issues that might arise. We also distribute risk management advisories that are time-relevant and noteworthy.